News from Margaret Douek, Executive Director

BATSHAW YOUTH AND FAMILY CENTRES



THE RUTH AND MANNY BATSHAW AWARDS OF **EXCELLENCE 2011**

Claire Roy, Manager, Communications and Public Relations

The Ruth and Manny Batshaw Awards of Excellence presentation took place on November 23rd during the Youth Centres Week.

The Selection Committee was composed of Mr. Noel Alexander, a Batshaw Centres Board member, of Mr. David Brodeur, a Batshaw Centres Foundation member, and of Mrs. Sylvie Outmezguine, CSSS Cavendish, familiar with our mandates and functioning.

The recipients of the Ruth and Manny Batshaw Awards of Excellence 2011 are: The following texts are drawn from the words of those who nominated the recipients.

Clinical Excellence - Psychosocial

Carlos Eduardo De Castro, Human Relations Agent, AM, DCFS

Carlos always participated in many committees. The feedback received has always been one of appreciation regarding his perspective and his contribution to the development of a better Batshaw Centres, in the development of programs and services to clients. Carlos's most important contribution has been his dedication to providing excellent services to his clients. Carlos was assigned a number of long-term cases of youths in care. He developed a very close relationship with these youths who have turned to Carlos over the years as a surrogate parent. He has accepted them unconditionally and always provided them with the support, guidance, and stability that they needed to ensure their safety, and normal development.

<u> Clinical Excellence – Residential</u>

Dave Brown, Program Manager, Prévost Campus, DRTSA

Dave designs his workday to meet the needs of his clients. The boys know him as tough but fair and respond easily to Dave's openness and sense of humour. Many of our youths do not possess the aptitude for a regular school program. Dave developed a 'Work/Study' program which provides youths with the core subjects required to succeed in the world, and learning practical skills, all the while earning an income. Dave always thinks of possibilities. His vision turns into actions and accomplishments. A heated greenhouse on campus is the perfect example of that. Dave promoted the idea, chased the support for funds, hired both staff and work/study youths to help manage the

Administrative and Support Excellence

Lucia Capparelli, Administrative Agent - Class 1, DHR

For many years, Lucia has been the person you would often hear people say, if you need to know anything about HR department contact Lucia and she will direct you to the right person or she will take the initiative to answer your questions. Over the last 4 years, Lucia has been a member of the Holiday Party and of the social club at Head Office. The events the social club organizes contributes to creating a culture of caring, and encourages an environment where people care about people. Lucia takes care of Ross who is part of a special employment program, making sure he has a good working environment.

The recipients of the Certificates of Meritorious Achievement

Clinical Excellence - Residential

Michael Di Fruscia, Educator, Prévost Campus, DRTSA

Michael has spent most of the last year working as Campus Support. During a crisis he is able to diffuse a client and support them in the way they need. Michael is easily approachable and assists clients and staff on a day to day basis with excellent therapeutic skills. Michael has kept clients safe during suicide attempts and is able to reason with the clients and their parents.

<u> Clinical Excellence – Residential</u>

Scott Nicholls, Program Manager, Prévost Campus, DRTSA

Scott has been instrumental in creating a safe and secure environment for the 8 Inuit clients who arrived at Prévost. He was able to assist staff in innovative ways to learn more about these clients' culture, music, lifestyles, and language as well as all staff learning basic words in Inuitoc. Scott has managed to implement a cooking program and a Pet Therapy program at Prévost Campus.

Administrative and Support Excellence

Winsome Arthurs, Cook-Housekeeper, Bourbonnière Group

Winsome dedication, commitment and compassion are just a few of her qualities. She outdoes herself continuously. Not only does she make gourmet, healthy meals for the clients, but also goes out of her way to make whatever type of dietary needs are required. Often clients going through a difficult time spend some time in the kitchen helping Winsome, leave in better spirits with a more positive attitude.

The 13 other nominees are:

Clinical Excellence - Psychosocial: Donald Mounsey, Program Manager, AM, DCFS; Sandra Smith, Coordinator, AM, DCFS.

<u>Clinical Excellence - Residential</u>: Sam Barile, Clinical Activities Specialist, DRTSA; Brian Mc Girr, Program Manager, Bourbonnière Group Home, DRTSA; Sandu Strunga, Educator, Oasis, DRTSA; Wayne Wallingford, Educator, Prévost Campus, DRTSA; Trish White, Coordinator, Dorval Campus, DRTSA.

Administrative and Support Excellence:

Isabelle Loranger, Lawyer, Legal Services, DYP; Élise Melançon, Financial Management Representative, DFAS; Patricia O'Connor, Lawyer, Legal Services, DYP; Janet Sand, Licrarian, DPS; Andrea Simpson, Administrative Technician, DFAS; Tammy Taylor, Administrative Agent - Class 1, AM, DCFS.

JUDY MARTIN, PRESIDENT OF BATSHAW CENTRES BOARD,

RECEIVES THE LIFETIME ACHIEVING AWARD Claire Roy, Manager, Communications and Public Relations

Judy Martin, President of Batshaw Centres Board received on November 15th, National Philanthropy Day, the "Lifetime Achievement Award" for 2011 from the Association of Fundraising Professionals.

"Youths and staff simply call her Judy. Volunteerism and philanthropy come naturally to Judy Martin, whose values have been passed on by her mother. With boundless energy and commitment, Judy inspires and mobilizes the public and private sectors to achieve her vision of helping youth in difficulty.

Our "hands on" President wears many hats and makes sure she stays informed about the individuals who benefit from her work as a fundraiser, volunteer, and leader. By participating in countless and memorable activities with youth and staff, (annual ping pong tournament, the Route sans fin, organizational events, etc) she is a role model for many and supporter of our most vulnerable." Excerpt from the nomination submitted by Batshaw

A prestigious panel of jurors, including Senator David Angus, Chairman, McGill University Hospital Board, Andrew Carter: CJAD and Jean-Pierre Desrosiers: Partner, Fasken Martineau, awarded Mrs Martin this recognition not only for her long-term involvement at Batshaw Centres but also her outstanding support to numerous other organizations.