News from Margaret Douek, Executive Director

# APROPOSITE

BATSHAW YOUTH AND FAMILY CENTRES

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#### NOVEMBER 23<sup>rd</sup>, 2011: PRESENTATION OF THE RUTH AND MANNY BATSHAW AWARDS OF EXCELLENCE

Claire Roy, Manager, Communications and Public Relations

A scoop! Here are the names of our colleagues who were nominated in the 3 categories of *The Ruth and Manny Batshaw Awards of Excellence 2011*.

#### Clinical - Psychosocial

Carlos Eduardo De Castro, Human Relations Agent, DCFS Don Mounsey, Manager, AM, DCFS Sandra Smith, Coordinator, AM, DCFS

#### Clinical - Residential

Sam Barile, Clinical Activities Specialist, DSTSA Dave Brown, Program Manager, DRTSA Michael Di Fruscia, Educator, DRTSA Brian Mc Girr, Program Manager, DRTSA Scott Nicholls, Program Manager, DRTSA Sandu Strunga, Educator, DRTSA Wayne Wallingford, Educator, DRTSA Trish White, Coordinator, DRTSA

#### Administrative and Support

Winsome Arthurs, Housekeeper-Cook, DRTSA
Lucia Capparelli, Administrative Agent, DHR
Isabelle Loranger, Lawyer, Legal Services, DYP
Élise Melançon, Financial Management Representative, DFAS
Patricia O'Connor, Lawyer, Legal Services, DYP
Janet Sand, Librarian, DPS
Andrea Simpson, Administrative Technician, DFAS
Tammy Taylor, Administrative Agent, DCFS

The Selection Committee will announce the names of the recipients of *The Ruth and Manny Batshaw Awards of Excellence* on **Wednesday, on November 23<sup>rd</sup>, at 3:30 p.m. in the Auditorium** at 6 Weredale Park. Write it down! Let's all get together to congratulate and celebrate the outstanding work of our colleagues! Don't miss it!

## BATSHAW CENTRES FOUNDATION... A TESTIMONY

Tracey Moore,  $\overline{H}$ uman Relations Agent, Young Offender Services, DYP

I would like to share a very tragic and personal event with you, one which was made more bearable by a gracious donation from Batshaw Centres Foundation.

I met Henry (an alias) in 2009, when he was 1 month shy of his 17<sup>th</sup> birthday. After making some poor choices, he had received a probation order under the YCJA, and it was met with ongoing sullenness on his part. His motivation was truly lacking. Ultimately, he was breached for non-compliance and Henry was Court-ordered to a second probation order. By continuing to hold Henry accountable for his actions, on-going meetings with him and his mother, employment strategy sessions, and vocational testing, something finally clicked. Henry began to respect probation meetings with me and moreover, he became more active in school. Given his newfound motivation, I requested funding through our Foundation for a Scholarship in order to financially help-out him and his mother, a single parent who was also in school.

In March, 2011, Henry arrived at my office and he was excited as he handed-in the last required document for this scholarship. We spoke about his plans and his career aspirations. Henry was back on course!

Some 3 hours later, Henry was stabbed to death while protecting his friend from an assault.

Words cannot do justice to the profound loss Henry's mother has experienced. At the funeral, she spoke from a position of strength and courage — traits that Henry had shown in his own rehabilitation process.

As a result of Henry's passing, I requested that his allotted Scholarship funds be re-routed to his mother to help her defray her son's funeral costs and assorted expenses. The Foundation kindly agreed. The mother's pride notwithstanding, she was very grateful for

this money and for the Foundation's desire to continue to honor Henry, even in his passing.

As a worker in this field, I've come to realize through this tragedy that every one of my files represents a child, each with their unique history and each with their own hopes and dreams and futures, all of which we, as workers, have the power to enhance. Sadly in this particular case, Henry's life was cut too short for him to attain his full potential but I am certain that the positive momentum he achieved prior to his death would have propelled him to overcome any struggles and to ultimately achieve his goals.

#### BATSHAW CENTRES GOLF TOURNAMENT 2011 28 YEARS LATER

Wayne Wallingford, Organizing Committee

The tournament is and has always been first and foremost a party for the employees of the agency. Tournament day is an occasion for the city and country cousins to gather at a pleasant stress-free activity. There are no managers on the golf course, just golfers.

This year we were blessed with great weather. The ideal conditions made everyone a winner. Some however showed just a little more talent and had just a little more luck on the course and got to take home a trophy.

The overall trophy was awarded to Roy Durant, Paul Nicholls and their two young guests. The ladies trophy was retained by Valerie Duncan, Pam Greenberg, Maureen Cohen and Judy Martin. The mixed team trophy was retained by Marc Hebert, Linda Mayo, Mike Cousineau, and his mother. In an all too appropriate fashion, Jason Vickers forgot to return the Handicap trophy and the winners; Derek Brown and his guests went home unburdened by any handicap...trophy.

Nick Paré, Director, DRTSA, announce that the overall trophy had been renamed the *Pierre Beauchamp & Tom Crowdis* trophy, in memory of two former employees and avid participants at the tournament who have recently passed away.

The tournament activities raised approximately \$3, 500.00 for our Foundation. About 100 golfers participated in the tournament.

Thanks to all who participated in the organizing of the event, in selling raffle tickets, in canvassing for gifts and cash donations and to those who "worked the floor" on the day of the event. Come again next year and in greater numbers!

### MULTICULTURAL COMMUNITY RESOURCE GUIDE

Susan Pinsky, Human Relation Agent, DPS

Batshaw Centres is committed to ensuring that the services provided to our clients is culturally respectful and whenever possible, in the language with which the client feels most comfortable. It is with this objective in mind that we produced the Multicultural Community Resource Guide because we recognize that language, culture and race have a significant impact on our service delivery. It was important we assure that the clients and interveners have access to resources that assist the intervener to ensure that all aspects of the clients' culture/race is respected and understood by all who are involved.

The guide provides generalizations of some of Montreal communities. They present family values as well as etiquette and relationships and communication. The information should be used only as a starting point to one's learning about a client, the starting point in every intervention approach. Afro-Canadian, Asian, Native/Aboriginal, Egyptian, Ghanaian, Greek, Iranian, Iraqi, Italian, Jamaican, Jewish. Nigerian, Portuguese, Russian, Sikh are some of the communities the Guide writes about. It will continually be updated as more or different resources become available.

#### THE BATSHAW CALENDAR

October 26<sup>th</sup>

Annual Public Information Meetings 6, Weredale Park

Information: Marie-Thérèse Rostaing, ext. 1006

December 2<sup>nd</sup> 6 p.m.

Batshaw Centres Holiday Party Holiday Inn La Plaza (Sherbrooke Streer)